
grendonlakes

Campsite Information 2018



Main Road, Grendon, Northants, NN7 1JW 01933 665303
www.grendonlakes.co.uk info@grendonlakes.co.uk

WELCOME

Our campsite provides a beautiful part of Central Northamptonshire Countryside for people who want to enjoy and experience camping in its simple terms. We do not offer frills and luxuries, our site is rural and made up of only grass pitches (which can be muddy during wet weather!) We do have a toilet & shower block on site which is free to use but the rest is up to you!

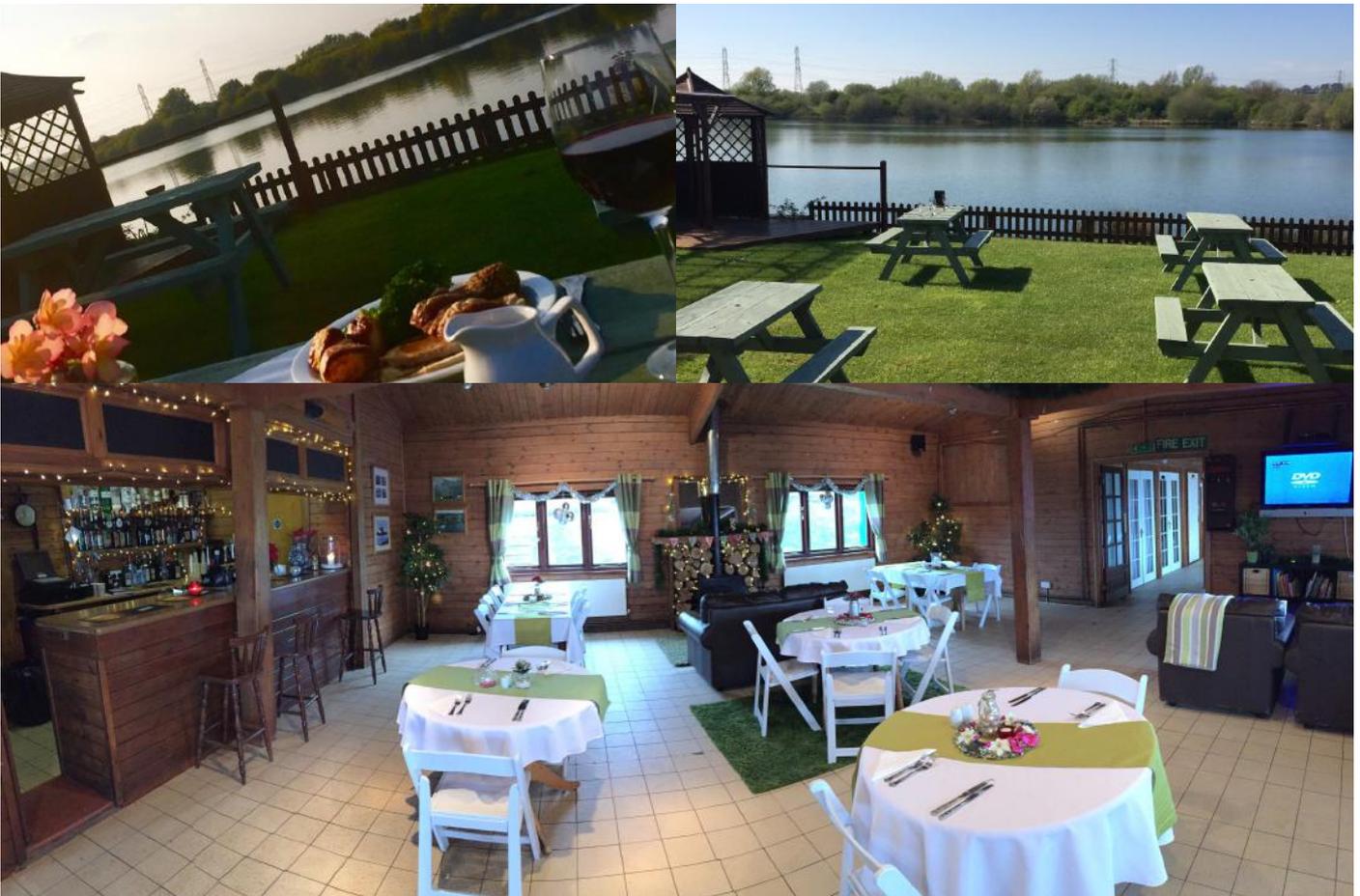
We welcome all types of campers including families, large or small clubs/organisations, same sex groups and couples. We believe we have something to offer everyone and have enough space for you to feel comfortable & reap the benefits of camping in the great outdoors.

Our Campsite is split into different areas & covers in excess of 20 acres of land some of which has beautiful lakeside views, electric hook up facilities & large recreational spaces.

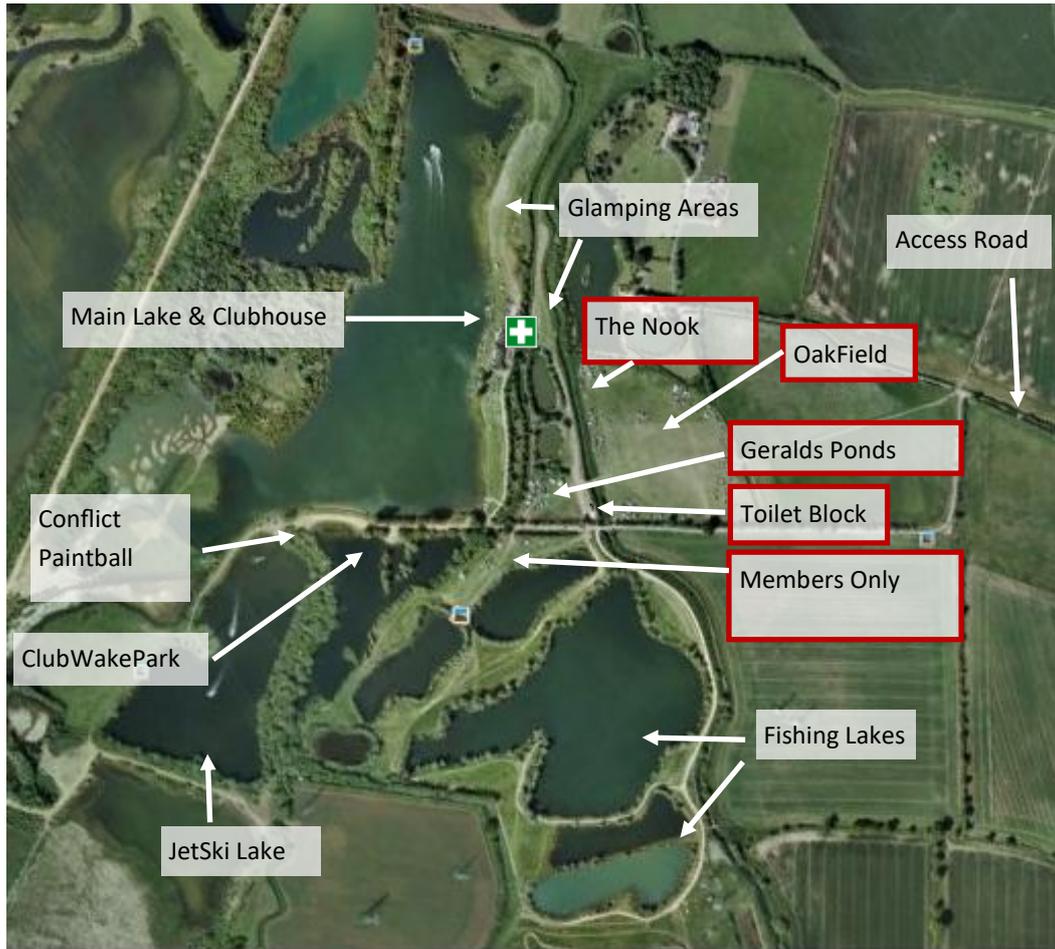
We have a toilet & shower block that is open 24 hours a day & further toilets & showers in the clubhouse.

Our Lakeside Clubhouse welcomes all campers. The clubhouse is open Friday to Sunday. We have a licensed bar and serve delicious food ranging from Breakfasts, light lunches & main meals. Our lodge bar has sofas, children's toys, TV, Pool Table & ample seating inside and outside on the lakeside lawn & patio area.

We have private weddings and functions most weekends and so you may hear some noise from the entertainment which ceases no later than midnight.



SITE MAP



ACTIVITIES

We are a rural non commercialised family owned site so we encourage people to camp with us who want to enjoy camping in simple terms & enjoy recreational games & sports on the large field. However we do have some activities on site which you can book to enjoy during your stay. **Wakeboarding** is available from Club Wake Park & **Paintballing** is available from Conflict Paintball. You will find their booking details on their websites. You can also bring along your rods & partake in some course fishing.

We do not have any cycle / nature trails but there are public footpaths nearby & several country parks including Summer Leys & Irchester Country Park just a short drive away.

Distance to Places of Interest:

Santa Pod: 7 miles

Billing Aquadrome: 7 miles

Wellingborough Town: 6 miles

Silverstone: 25 miles

Northampton Town: 12 miles

Corby/Kettering: 25 miles





Our campsite offers a beautiful location in the heart of the
Nene Valley Countryside.

CAMPING AREAS

Geralds Ponds

This area is approximately 3/4 acre and located very close to the toilet & shower block. The area is all grass & has 8 electric hook up points. This area can be exclusively hired for private groups, rallies or large families.

OakField

This field is over 8 acres of flat grass perfect for camping.

The field is a short walk to the toilet block. There are 10 electric hook up points here and plenty of space to spread out, put up gazebos & play sports.

The Nook

Located Within the Main Camp field there is a 1/4 acre enclosed area that can be hired for groups that would like to have their own private space. It has 4 electrical hook up points along with a private gated entrance.

Willow Meadow Members Area

This area is reserved for members use only.

We have 10 seasonal caravan pitches in this exclusive area where members can site their static or touring caravans for the season. These pitches are only available for people who hold fishing, boat or jet ski memberships.

Members are also permitted to camp in this private area.



PRICES

Tents

2,3,4 Man	£15 per night / £18 per night if not booked in advance
5,6,7 Man	£20 per night / £23 per night if not booked in advance
8 Man +	£25 per night / £28 per night if not booked in advance

Caravans/Motorhome/Campervans/Trailer Tent

£20 per night / £23 per night if not booked in advance

Electric Hook Up

£3 per night

Gazebo

£2.50 per night

Please Note:

Pup tents are charged as a small tent.

We do not charge for dogs or extra cars.

Geralds Ponds Exclusive Hire—inclusive of all 8 electric points

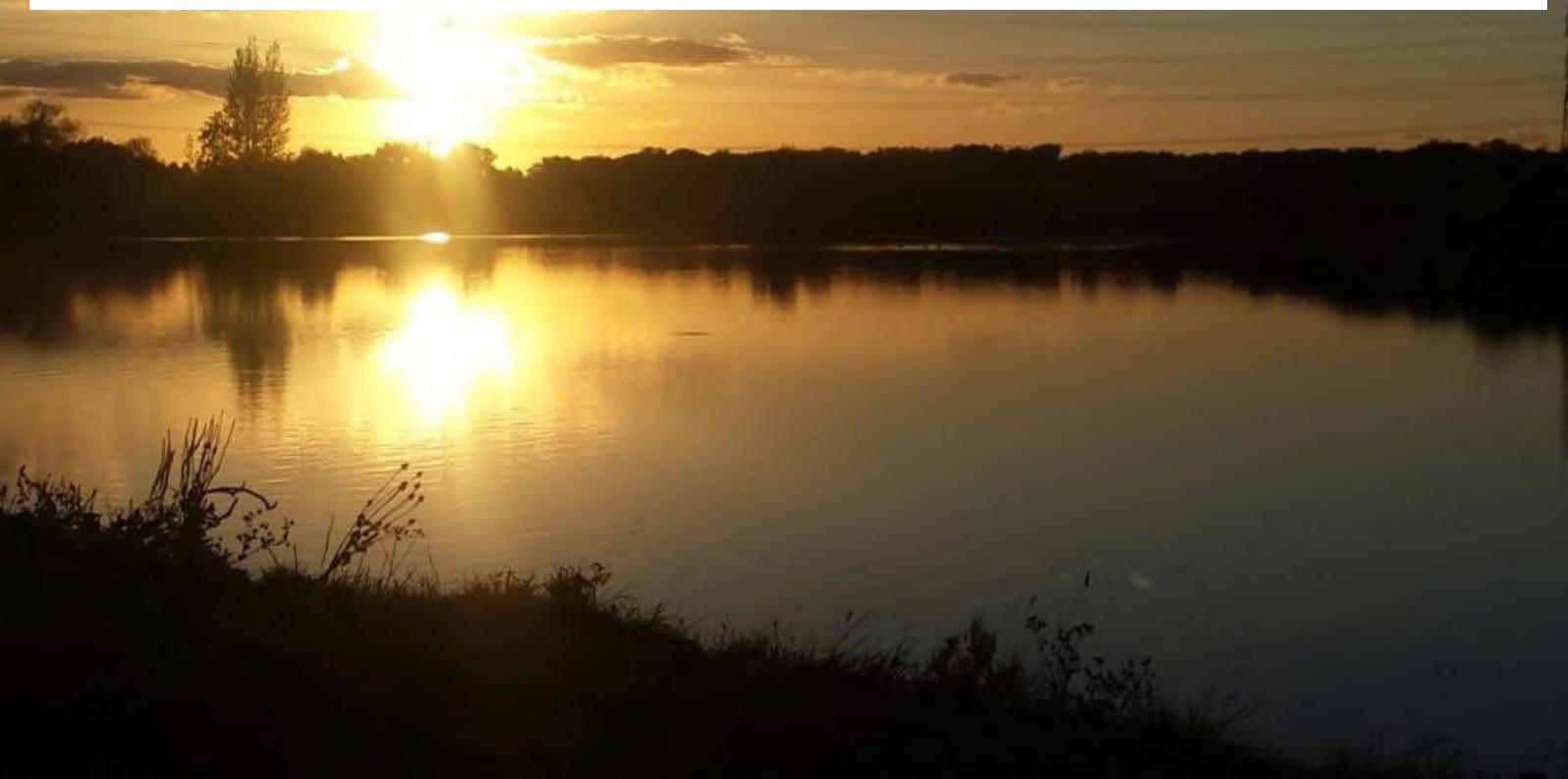
Friday to Sunday	£375.00
Friday to Monday	£450.00
7 days	£600.00

The Nook

Friday to Sunday	£250.00
Friday to Monday	£325.00
7 days	£475.00



Beautiful Lakeside Setting....catch a sunset or sunrise over the water & you can feel miles away from anywhere.



RULES, TERMS & CONDITIONS

- 1) Registration times are between 12pm & 9pm (or dusk if earlier).
- 2) Registration must be completed at the Clubhouse prior to pitching up. Caravans can go straight to the pitch which has been allocated & sent to them to drop off the caravan and then register at the clubhouse after. This is due to limited turning and parking space around the clubhouse area.
- 3) Please vacate your pitch by 12pm on day of departure.
- 4) By booking a pitch you confirm you have read these rules, policies & checked the suitability of our site before you book.
- 5) You must provide all the names of those sharing your pitch and ensure that they too have read and understood our site rules & policies. The person who has booked the pitch is held responsible for all persons using the pitch.
- 6) BBQs must be elevated off the ground
- 7) Ground Fires are strictly Prohibited. A fire bowl can be used with your own wood. No burning of wood found on site is permitted. All fires & BBQS must be extinguished by midnight. Please ensure the fire is extinguished properly & safely—take note of our campfire & BBQ safety guide.
- 8) Strictly No Amplified Music. This causes disturbance to other campsite users.
- 9) General Noise levels must be kept to a minimum after dusk. Please be respectful.
- 10) You must be respectful to other campers, the site, its staff & the environment at all times. Causing a disturbance or causing upset to others will not be tolerated.
- 11) The minimum age to camp is 21 unless part of a family unit.
- 12) You are responsible for keeping your rubbish bagged throughout your stay & your pitch clean & tidy. Lose food waste can attract unwelcomed wildlife. You must dispose of it in the refuse bin at the toilet block. We ask that campers take home any recyclables they can.
- 13) All dogs must be kept on leads and dog foul must be cleared immediately.
- 14) Children must be supervised at all times.
- 15) Unless specified, all cars should be parked in the car park area.
- 16) Grendon Lakes facilitates a lot of wedding receptions and functions. At times this can cause food service & bar service to halt for small periods of time.
- 17) Grendon Lakes reserves the right to refuse entry or terminate a stay if staff feel that these rules are not being met or that the customer is unsuitable for the site. In these circumstances a refund will not be given.
- 18) Grendon Lakes, its staff & owners accept no liability for loss or damage to persons or property however incurred. You use the campsite & Grendon Lakes site at your own risk.
- 19) Electric Hook up pitches have a minimum stay of 2 nights over a weekend & 3 nights over a bank holiday.
- 20) You must provide your own camping lead to use an electric hook up.
- 21) Pitch allocation can only be requested & is not guaranteed.
- 22) Our main site gate is locked at 12pm & reopened at 6am. There will be no vehicular access or exiting during these times. Emergency Services can & will enter if needed.

Rules Continued...

23) Music may be heard from the clubhouse in the evenings from the weddings & functions at the clubhouse. This is licensed entertainment and will cease not later than midnight and is controlled by a noise regulator to reduce possible disturbance.

24) We may request a damage deposit for groups and private hire of fields. If requested to pay this, you will be given a copy of our damage deposit policy to sign on check in.

Cancellation & Refund Policy

You are reminded to check the rules, policies & suitability of our site before you book.

Once you have booked and paid for your pitch, you must provide us with 48 hours notice in order to cancel your booking. In the event of a cancellation you will be issued with a camping voucher to use the campsite on another date.

Please note: Monetary refunds are not provided.

We are not obliged to offer you a voucher if you cancel your booking within 48 hours & this is the same if you terminate/cancel a booking once on site. If you have a complaint please refer to the complaints policy.

If Grendon Lakes needs to cancel your camping booking, you will be offered a camping voucher or full refund. This will only happen in the event of a major site emergency, flood warning from the Environment Agency or impassable ground conditions. As we are a grass only site we are governed by the ground conditions & wet weather— this is obviously out of our control and we endeavour to give you as much notice as possible should we feel that the ground conditions are not useable.

Complaints

If you have a complaint please report it in writing to the Management on the contact details below:

info@grendonlakes.co.uk

Grendon Lakes, Main Road, Grendon, Northants, NN7 1JW

General site staff are on hand to help with any minor issues. No staff member is authorised to offer refunds or vouchers. Please be assured that your complaint will be dealt with promptly and efficiently by the management. If you find something wrong or unsatisfactory, please let us know as soon as possible and we can try to rectify if there and then.

How to Book

Once all the above rules & terms have been read and agreed, you can make a booking for the campsite by:

Phone: 01933 665303 7 days a week between 9am & 5pm. Full Payments are taken to secure the pitch which can be paid over the phone using a Debit or Credit Card (1.5% charge added for credit cards)

Email: info@grendonlakes.co.uk

Please note: We do not accept cheques.

Bank Transfer is permitted - please ask staff for Bank details.

SITE SAFETY

FIRE

If you discover a fire, raise the alarm by contacting the Clubhouse immediately.

You will find fire fighting equipment by the toilet block.

You are not encouraged to fight the fire yourself. Never put yourself or anyone else in danger.

OPEN WATER

There are ponds, lakes & brooks all around the site. The position of these areas can be found on the site map.

Please take a moment to familiarise yourself with them.

Swimming is strictly prohibited in all the open water.

The site plays host to a number of wild water birds, in the interest of their safety & yours, please do not feed or go near them.

CHILD SAFETY

Please supervise your children at all times

If you become separated from your child, please alert the clubhouse immediately.

FIRST AID & EMERGENCIES

Please report to the clubhouse in the event of an accident or if you require first aid assistance. We will assist you accordingly. For all non emergency advice please call 111 (NHS) or 101 (Police). If you have an emergency & there is a danger to life or a risk of injury being caused imminently please call 999.

ROAD SAFETY

No vehicles are to drive in or around camping areas except when entering or exiting the campsite & only in the hours of daylight. Please observe a 5mph speed limit on site at all times. When walking on the access road please be vigilant of vehicles.

NATURE & WILDLIFE

The site plays host to a number of wild water birds, in the interest of their safety & yours, please do not feed or go near them.

Please keep all food waste bagged and binned as soon as possible as it can attract unwanted animals.



Campfire Safety: Cool the Coals

DO

- Build your fire in a designated ring/pit at least 15 feet away (preferably downwind from tent, brush and other flammable objects)
- Keep children at a safe distance with a "circle of safety" at least 3 feet from the fire edge
- Keep the fire small and manageable, with water nearby
- Talk to children about campfire safety
- Completely extinguish the fire and coals by pouring water, stirring, and pouring water again until it is cool. Never bury a fire.

THE FACTS

- ✓ 70% of Campfire burns are caused by embers rather than flames.
- ✓ Fire pits retain heat up to 12 hours after being extinguished - hot enough to cause a severe burn.
- ✓ Humans cause nine of every ten wildfires. Make sure campfires are permitted in your area.



DON'T

- Use an accelerant such as gasoline, kerosene or aerosol sprays to start a fire
- Leave a fire unattended – EVER!
- Throw anything other than wood into the fire
- Build a fire if conditions are dry or if forest fire danger is High
- Assume the fire pit is safe when arriving at a campsite. Coals from previous campers can still be hot!

THE FIX

Should a burn injury occur...

- 1) **STOP, DROP & ROLL** if clothing catches fire
- 2) Cool the burn with COOL (not cold) water
- 3) Remove all clothing and jewelry from the injured area
- 4) Cover the area with clean dry sheet or bandages
- 5) Seek medical attention

BBQ safety

BBQs produce carbon monoxide which is a highly poisonous substance. Without an adequate supply of fresh air it can kill quickly with no warning. Stay safe and follow these simple tips for BBQ safety.



- ✓ Never take a smouldering or lit BBQ (charcoal or gas) into a tent, caravan or cabin. Even if you have finished cooking your BBQ will still give off fumes for some hours after use.
- ✓ Never use a BBQ inside to keep you warm.
- ✓ Never leave a lit BBQ unattended or while sleeping.
- ✓ Only use appliances in accordance with the operating instructions.
- ✓ Place your cooking area well away from your tent. Always ensure there is an adequate supply of fresh air where the BBQ is being used.
- ✓ Remember the six main signs and symptoms of carbon monoxide poisoning – headaches, dizziness, breathlessness, nausea, collapse and loss of consciousness. If concerned, seek medical advice.