

# Grendon Lakes

## **CAMPING BROCHURE**



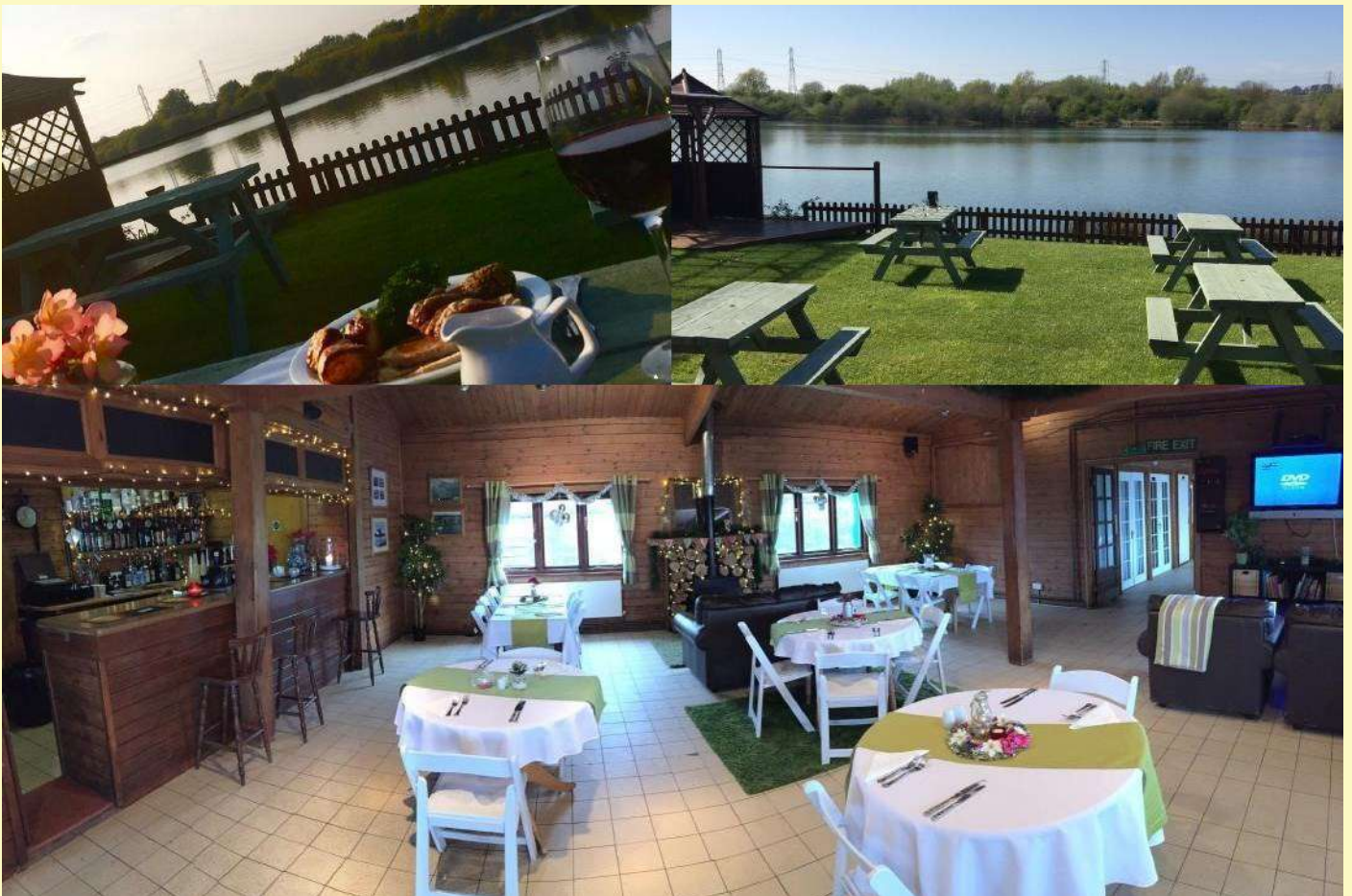
## **2022**

Main Road, Grendon, Northants, NN7 1JW 01933 665303

[www.grendonlakes.co.uk](http://www.grendonlakes.co.uk) [info@grendonlakes.co.uk](mailto:info@grendonlakes.co.uk)

# Welcome

Our campsite provides a beautiful part of Central Northamptonshire Countryside for people who want to enjoy and experience camping in its simple terms. We do not offer frills and luxuries; our site is rural and made up of only grass pitches (which can be muddy during wet weather!) We do have a toilet & shower block on site which is free to use but the rest is up to you! We welcome all types of campers including families, large or small clubs/organisations, same sex groups and couples. We believe we have something to offer everyone and have enough space for you to feel comfortable & reap the benefits of camping in the great outdoors. Relaxing with friends & family, enjoying a BBQ or snuggling around a campfire at night. Our Campsite is split into different areas & covers in excess of 20 acres of land some of which has beautiful lakeside views, electric hook up facilities & large recreational spaces. We have a toilet & shower block that is open 24 hours a day & further toilet & showers in the clubhouse. Our Lakeside Clubhouse welcomes all campers and is open Friday to Sunday. We have a licensed bar and serve snacks menu. Our lodge bar has sofas, children's toys, TV, Pool Table & ample seating inside and outside on the lakeside lawn & patio area. We have private weddings and functions most weekends and so you may hear some noise from the entertainment which ceases no later than midnight.





# Location

Grendon Lakes is 150 acres of private family owned land within the Northamptonshire Nene Valley. Much of the site is made up of lakes for leisure activities. We are not a country park and do not encourage ramblers & dog walkers who are not customers of the campsite.

Northampton Town: 12 miles

Wellingborough Town: 6 miles

Santa Pod: 6 miles

Silverstone: 24 miles

There are many attractions in Northamptonshire and around our local area. Castle Ashby Gardens, Stanwick Lakes, Althorpe House, Rushden Lakes, Summer Leys & Irchester Country Park are among our favourites.

There are also lots of public footpaths around, some of which cross our land so you can pick up one of these and head off on a long country walk. There are also several beautiful villages nearby with country pubs which can be cycled or walked to within a few miles.



# Campsite Areas

## Geralds Ponds

This area is approximately 3/4 acre of flat grass and located very close to the toilet & shower block. The area is all grass & has 8 electric hook up points. This area can be exclusively hired for private groups, rallies, or large families. (Pitch capacity: approx. 20)

## OakField

This field is over 8 acres of flat grass providing an abundance of space for all type of camping & touring. The field is a short walk to the toilet block. There are 18 electric hook up points here and plenty of space to spread out, put up gazebos & play sports. This area can be hired for private events. (Pitch capacity: approx. 70). There is a family only area here and encourage only those with children to request this area.

## The Nook

Located Within the Main Camp field there is a 1/4 acre enclosed paddock area that can be hired for groups that would like to have their own private area. It has 4 electrical hook up points along with a private gated entrance. (Pitch capacity: approx. 12.)

## Lakeside Pitch & Fish

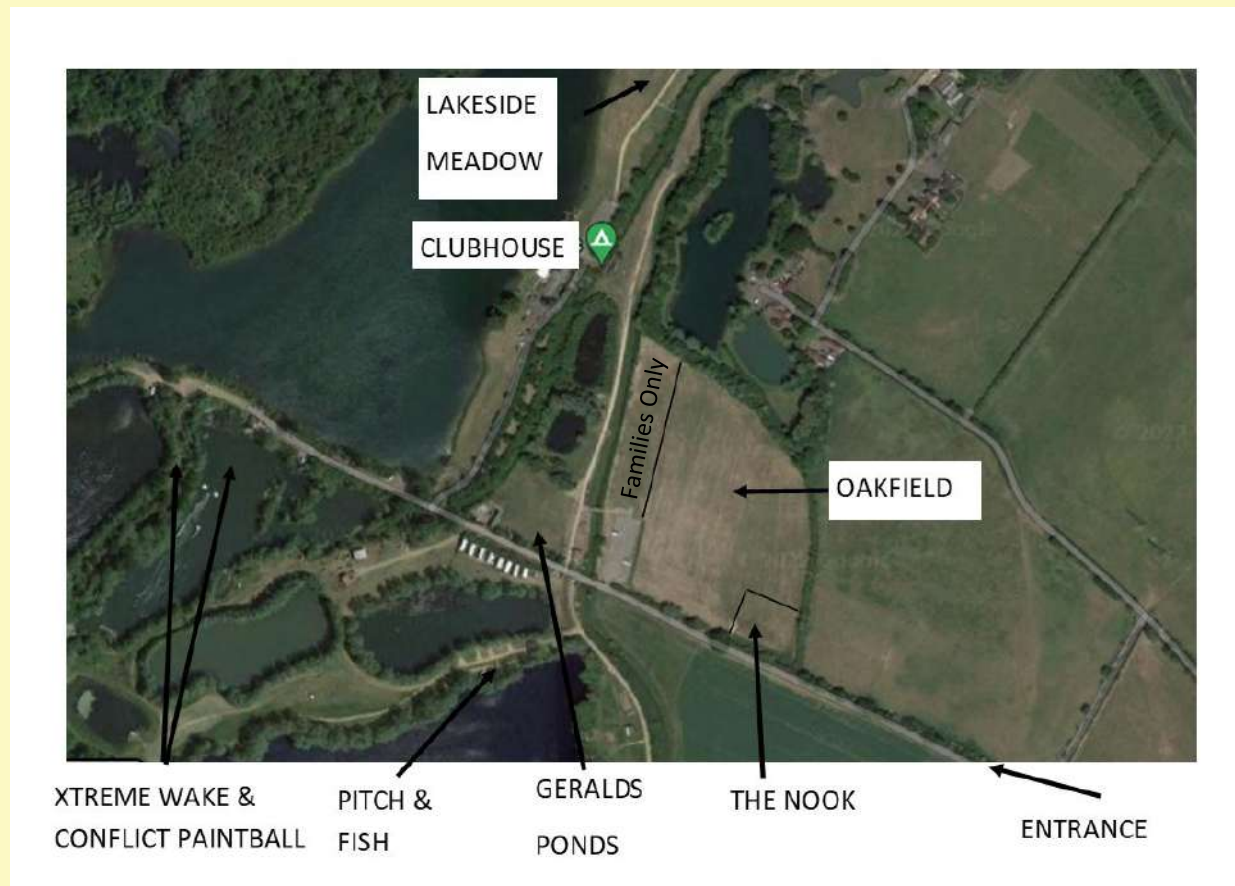
Our Lakeside Pitch & Fish areas are located right on the bank of Ellie Lake which is an excellent course fishing water. These are set away from the main camping areas so you have a bit more privacy but only a short walk to the toilet block. There is enough space to pitch a 4 man tent, a camper or small single axle caravan. Day Fishing from the pitch swim is included in your pitch fee & each pitch must not exceed 4 people and include 1 vehicle.

## Lakeside Meadow

New for 2022.

This area enjoys beautiful views over the main ski lake, watch the water sports & enjoy the spectacular sunsets. This area is only available for private hire. It is very private and some way from the general campsite & other campers. You have your own private toilet block & as well as a shelter/lounge area with fairy lights & kitchen area with sink & running water. You also have a fire pit with seating. Pitch your own tents, campers, caravans & your all set to enjoy an exclusive camping trip in an outstanding location. There is no hook ups here but you can use the electric in the shelter for charging of phones/appliances. (Pitch capacity: approx. 30.)

# Campsite Map



# Camping Prices

## Standard Pitch

£24 per pitch per night

## Electric Pitch

£32 per night

## Gazebo

£2.50 per night

6 people included per pitch. No Charge for Dogs. 2 x cars per pitch

Extra Person £5 per person per night

## Duke Of Edinburgh / Schools / Scout groups

£12 per pitch per night

## Weekend Private Hire

Geralds Ponds £475

The Nook £275

Lakeside Meadow £600

Oakfield £1500

## Bank Holiday Private Hire

Geralds Ponds £650

The Nook £375

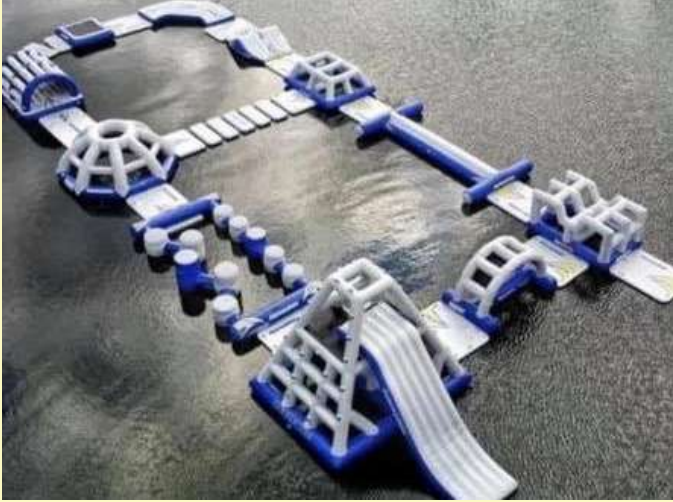
Lakeside Meadow £825

Oakfield £2000

(For week long stays request a quotation from the management)



# Activities



Xtreme Wake are a family run Water sports business located at Grendon Lakes, a short walk from the campsite. Here you can enjoy wakeboarding, wake surfing, paddleboarding, inflatable aqua park & pedalos. Please make bookings direct with Xtremewake.

All equipment & expert tuition is provided.

If you have your own SUP or Kayak you can bring this along too.

# Activities



We have our own fishery with Carp & coarse fishing available for day tickets. You must have all your own equipment, bait & have a Rod License.

Please contact the Fishing Manager Luke 07884260604 on the day if you would like to fish during your camping trip and he will advise what lakes are available.

Day Tickets: Adult £15 Child £10



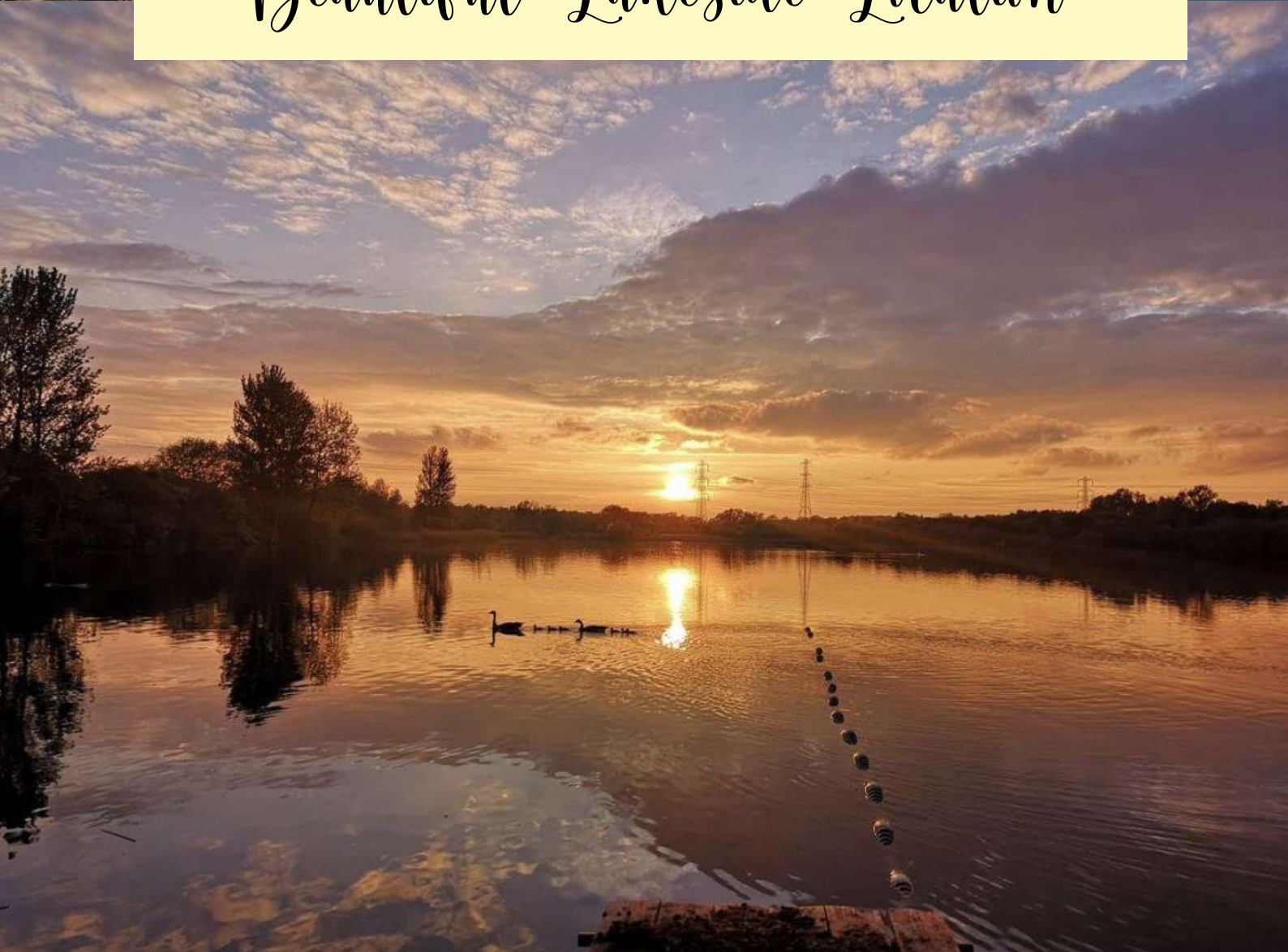
Just a short walk from the campsite is Conflict Paintball who offer adrenalin fuelled Paintball Games. [www.conflictpaintball.com](http://www.conflictpaintball.com)







*Beautiful Lakeside Location*



# Campsite Rules

- 1) Arrival times are between 12pm & 8pm (or dusk if earlier).
- 2) Registration must be completed at the Clubhouse prior to pitching up. In some instances we will contact you to instruct you to go straight to your pitch on arrival but otherwise head to the clubhouse. You will be allocated a pitch/ zone – please request one if you have a preference but this cannot be guaranteed.
- 3) Please vacate your pitch by 12pm on day of departure.
- 4) By booking a pitch you confirm you have read these rules, policies & checked the suitability of our site before you book.
- 5) You must provide all the names of those sharing your pitch and ensure that they too have read and understood our site rules & policies. The person who has booked the pitch is held responsible for all persons using the pitch.
- 6) BBQs must be elevated off the ground & extinguished properly and safely after use. Do Not Throw BBQs into the bins, even if you think the coals are harmless. Use the coal bins provided at the toilet block.
- 7) Ground Fires are strictly Prohibited. A fire bowl can be used with your own wood. No burning of wood found on site is permitted. All fires must be extinguished by 11.30pm. Please ensure the fire is extinguished properly & safely—take note of our campfire & BBQ safety guide.
- 8) You must be respectful to other campers, the site, its staff & the environment at all times. Causing a disturbance or causing upset to others will not be tolerated.
- 9) The minimum age to camp is 21 unless part of a family unit.
- 10) You are responsible for keeping your rubbish bagged throughout your stay & your pitch clean & tidy. Lose food waste can attract unwelcomed wildlife. You must dispose of it in the refuse bin at the toilet block. We ask that campers take home any recyclables they can. Any rubbish left at the pitch could incur a clean up charge of £25 which will be charged to the card used to make the booking.
- 11) All dogs must be kept on leads and dog foul must be cleared immediately.
- 12) Children must be supervised at all times. Please do not allow children to climb trees or climb on, over or under fences.
- 13) Cars should be parked, stationary & off unless entering or exiting the campfield.
- 14) Grendon Lakes facilitates a lot of wedding receptions and functions. Opening times for the bar may vary – please enquire with staff.



15. Grendon Lakes reserves the right to refuse entry or terminate a stay if staff feel that these rules are not being met or that the customer is unsuitable for the site. In these circumstances a refund will not be given.
16. Grendon Lakes, its staff & owners accept no liability for loss or damage to persons or property however incurred. You use the campsite & Grendon Lakes site at your own risk.
17. Electric Hook up pitches have a minimum stay of 2 nights over a weekend & 3 nights over a bank holiday. The supply is 6amps which is suitable for non-domestic camping equipment only. Overloading the supply will result in disruptions as we can not guarantee getting the supply back on swiftly. You must provide your own camping lead to use an electric hook up.
18. You should use appropriate PPE whilst using the communal facilities. Please clean up after use and respect the facilities at all times. Vandalism or misuse will not be tolerated and will result in a termination of your stay. Please accompany children to and from the toilet block.
19. Our main site gate may be locked at 12.30am & reopened at 6am. There will be no vehicular access or exiting during these times. Emergency Services can & will enter if needed. If you require access specifically during these times please speak to the management.
20. Music may be heard from the clubhouse in the evenings from the weddings & functions at the clubhouse. This is licensed entertainment and will cease not later than midnight and is controlled by a noise regulator to reduce possible disturbance.
21. Private Field Hire Bookings will be requested to pay a £100 refundable damage deposit on booking or prearrival. A copy of our damage deposit policy is at the rear of this brochure.
22. There should be no more than 2 cars per pitch. Day visitors are not permitted unless you have prior permission from the management.

### NOISE

Please be mindful about noise levels at all times. We are happy to accept groups, families, couples, single sex groups etc but regardless of this the same rules on noise applies to all.

Strictly No Amplified Music. This causes disturbance to other campsite users. It is not acceptable to play loud music – we want you to have fun but not at the expense of others. This goes for car stereos.

General Noise levels must be kept to a minimum at all times & particularly after Dusk.

Please respect that other campers will want to sleep and relax – noisy disruptive & inconsiderate campers will be asked to leave.





## Cancellation & Refund Policy

You are reminded to check the rules, policies & suitability of our site before you book.

Once you have booked and paid for your pitch, you must provide us with 48 hours notice in order to cancel your booking. In the event of a cancellation you will be issued with a camping voucher to use the campsite on another date.

Please note: Monetary refunds are not provided.

We are not obliged to offer you a voucher if you cancel your booking within 48 hours & this is the same if you terminate/ cancel a booking once on site. If you have a complaint please refer to the complaints policy.

If Grendon Lakes needs to cancel your camping booking, you will be offered a camping voucher or full refund. This will only happen in the event of a major site emergency, flood warning from the Environment Agency or impassable ground conditions. As we are a grass only site we are governed by the ground conditions & wet weather — this is obviously out of our control and we endeavour to give you as much notice as possible should we feel that the ground conditions are not useable.

## Complaints

If you have a complaint, please report it in writing to the Management on the contact details below:

info@grendonlakes.co.uk

Grendon Lakes, Main Road, Grendon, Northants, NN7 1JW


General site staff are on hand to help with any minor issues. No staff member is authorised to offer refunds or vouchers. Please be assured that your complaint will be dealt with promptly and efficiently by the management but please allow up to 5 working days for a response. If you find something wrong or unsatisfactory, please let us know as soon as possible and we can try to rectify if there and then.

## How to Book

Once all the above rules & terms have been read and agreed, you can make a booking for the campsite via the Online Booking System found on the website. If you have any camping questions or would like to speak to a staff member please call 01933 665303 between 9am & 5pm. Please note our office closes at 5pm. Please free free to send an email to info@grendonlakes.co.uk

## BBQ safety

BBQs produce carbon monoxide which is a highly poisonous substance. Without an adequate supply of fresh air it can kill quickly with no warning. Stay safe and follow these simple tips for BBQ safety.



- ✓ Never take a smouldering or lit BBQ (charcoal or gas) into a tent, caravan or cabin. Even if you have finished cooking your BBQ will still give off fumes for some hours after use.
- ✓ Never use a BBQ inside to keep you warm.
- ✓ Never leave a lit BBQ unattended or while sleeping.
- ✓ Only use appliances in accordance with the operating instructions.
- ✓ Place your cooking area well away from your tent. Always ensure there is an adequate supply of fresh air where the BBQ is being used.
- ✓ Remember the six main signs and symptoms of carbon monoxide poisoning – headaches, dizziness, breathlessness, nausea, collapse and loss of consciousness. If concerned, seek medical advice.



## Campfire Safety: Cool the Coals

### DO

- Build your fire in a designated ring/pit at least 15 feet away (preferably downwind from tent, brush and other flammable objects)
- Keep children at a safe distance with a "circle of safety" at least 3 feet from the fire edge
- Keep the fire small and manageable, with water nearby
- Talk to children about campfire safety
- Completely extinguish the fire and coals by pouring water, stirring, and pouring water again until it is cool. Never bury a fire.

### DON'T

- Use an accelerant such as gasoline, kerosene or aerosol sprays to start a fire
- Leave a fire unattended – EVER!
- Throw anything other than wood into the fire
- Build a fire if conditions are dry or if forest fire danger is High
- Assume the fire pit is safe when arriving at a campsite. Coals from previous campers can still be hot

### THE FACTS

- ✓ 70% of Campfire burns are caused by embers rather than flames.
- ✓ Fire pits retain heat up to 12 hours after being extinguished - hot enough to cause a severe burn.
- ✓ Humans cause nine of every ten wildfires. Make sure campfires are permitted in your area.



### THE FIX

Should a burn injury occur...

- 1) **STOP, DROP & ROLL** if clothing catches fire
- 2) Cool the burn with COOL (not cold) water
- 3) Remove all clothing and jewelry from the injured area
- 4) Cover the area with clean dry sheet or bandages
- 5) Seek medical attention

# Damage Deposit

This is only applicable for customers who are hiring one of fields for their private use.

By hiring one of our fields you accept full responsibility for every person in your party. You must ensure the campsite rules are upheld by everyone and you accept that by being the hirer you will be held accountable for any breaches of the campsite rules.

The campsite rules listed in this brochure are all applicable and in particular the following should be observed before making a booking:

Respectable noise levels at all times particularly after 9pm / dusk.

Amplified music is prohibited.

Rubbish must be bagged and the area left clean and tidy.

Should any breaches of the campsite rules occur by a member of your party or the party as a collective, we reserve the right to terminate your stay with immediate affect & withhold the return of your damage deposit.

Please be assured this is a very rare occurrence and this policy is in place to ensure the campsite is a happy & enjoyable space for all. Private hire groups are not exempt from the campsite rules.

In completing a booking you are accepting this policy & accept full responsibility.

# Safety

## FIRE

If you discover a fire, raise the alarm by contacting the Clubhouse immediately.

You will find fire fighting equipment by the toilet block.

You are not encouraged to fight the fire yourself. Never put yourself or anyone else in danger.

If you have a campfire please ensure it is extinguished using water at the end of the day. Never leave a campfire unattended, keep it small & manageable at all times. Only burn wood you have brought with you. Keep children at a safe distance at all times.

## BBQS

Never leave a lit BBQ unattended. Keep children at a safe distance at all times. Extinguish the BBQ at the end of usage using water. Never use a BBQ inside your tent and ensure that the BBQ smoke does not enter any of the tents, keep all tent openings closed during BBQ use.

## OPEN WATER

There are ponds, lakes & brooks all around the site.

Swimming is strictly prohibited in all the open water. It is very dangerous.

The site plays host to a number of wild water birds, in the interest of their safety & yours, please do not feed or go near them.

## CHILD SAFETY

Please supervise your children at all times. If you become separated from your child, please alert the clubhouse

Immediately & we will assist you. There are many dangers around site. Whilst it is lovely to see children explore, you are responsible for your children and must keep them safe.

## FIRST AID & EMERGENCIES

Please report to the clubhouse in the event of an accident or if you require first aid assistance. We will assist you accordingly. For all non emergency advice please call 111 (NHS) or 101 (Police). If you have an emergency & there is a danger to life or a risk of injury please call 999.

## ROAD SAFETY

No vehicles are to drive in or around camping areas except when entering or exiting the campsite & only in the hours of daylight. Please observe a 5mph speed limit on site at all times. When walking on the access road please be vigilant of vehicles.

## NATURE & WILDLIFE

The site plays host to a number of wild water birds, in the interest of their safety & yours, please do not feed or go near them.

Please keep all food waste bagged and binned as soon as possible as it can attract unwanted animals.

## DOGS

We are a dog friendly site but Please keep all dogs on leads at all times. Please clear dog foul immediately. Please be mindful that not everyone is a dog lover and they must be kept close to your pitch at all times.